



RAYS Supported Living Service Descriptions

Building and maintain interpersonal relationships, including a Circle of Support

- RAYS staff will support participants in building and maintaining communication with their Circle of Support, respecting and encouraging personal relationships. They will also provide guidance on developing community connections while prioritizing safety.

Participating in community life

- RAYS staff is dedicated to respecting each individual's choices in community involvement. They creatively present opportunities, honor participants' decisions, and provide support to expand engagement if desired. Staff also help explore new experiences based on participants' interests.

24-hour emergency assistance, including direct service in response to calls for assistance

- RAYS offers 24-hour emergency services to all program participants. The organization provides training on identifying emergencies, and its management staff is available to respond to emergency calls at any time.

Acquiring, using, and caring for canine and other animal companions specifically trained to provide assistance

- We are constantly working to improve our offerings and expand upon our technological capabilities. Our expert team of professionals is passionate about developing the most advanced tech on the market.

Managing personal financial affairs

- RAYS staff will support participants in managing their finances by assisting with banking, budgeting, bill payments, account monitoring, and accessing community resources to maintain a positive cash flow.

Dealing with and responding appropriately to governmental agencies and personnel

- RAYS staff will support participants in their interactions with governmental agencies, assisting with communication, paperwork maintenance, legal mandates like jury duty, and any other necessary services.

Recruiting, screening, hiring, training, supervising, and dismissing personal attendants

- RAYS administrative staff will help participants identify desired qualities in their support personnel, develop interview questions, and provide support during interviews. They will also assist in recruiting, screening, training with participant input, supervising, reassigning, or dismissing staff as needed.

Asserting civil and statutory rights through self-advocacy

- RAYS staff will support participants with advocacy issues by educating them on their rights, problem-solving, role-playing for positive outcomes, and identifying self-advocacy opportunities. They will also help secure external advocacy support if needed, such as ACRC, Disability Rights California, ADA, and other relevant organizations.

Acquiring household furnishings

- RAYS staff will help participants gather home furnishings, including kitchen supplies, furniture, bedding, and decor, through shopping, donations, or other means if needed and desired.

Selecting and moving into a home

- RAYS staff will support participants in finding, budgeting for, and applying to low-income programs while selecting a safe housing location. They will assist in creating a budget if needed, utilize all available resources for successful placement, and coordinate with the participant's support network for moving arrangements.

Locating and choosing suitable house mates

- Staff will assist, if necessary and desired by the participant, to advertise for, screen and interview possible roommates.

Becoming aware of and effectively using the transportation, police, fire, and emergency help available in the community to the general public

- RAYS staff will help participants learn local transportation options for safe and independent travel. They will assist in obtaining necessary passes and IDs, teach route planning using schedules or contacting transit services, and accompany participants on trips for hands-on education. Additionally, staff will provide guidance on using community emergency services for safety in any situation.

Daily activities such as meal preparation, meal planning, shopping, cooking and safe storage

- RAYS staff will educate participants on good nutrition, recipe research, value shopping, food handling, utilizing leftovers, and kitchen organization using personalized tools. Non-readers will have access to videos, pictures, and audios. Staff will also model best practices for participants to observe.

Locating and scheduling appropriate medical services

- RAYS staff will help participants access appropriate medical services using insurance, Medicare, or other available resources. They will assist with scheduling appointments, whether by phone, Zoom, or in person, to ensure optimal health. Staff will also support logging appointment details, outcomes, and necessary follow-up, as well as help with medication acquisition, education, and tracking.

Assistance with routine household activities aimed at maintaining a clean and safe environment

- Using a combination of personalized tools, RAYS staff will assist to educate participants with how to effectively clean and maintain a safe and clean living environment. Tools may include checklists, videos, and staff modeling practices.

Acquiring, using, and caring for canine and other animal companions specifically trained to provide assistance

- Participants will be paired with staff willing to work with animals, helping them benefit from a canine or other animal companion for service or companionship. Staff will offer support and education on animal care, ensuring proper medical services are utilized for the chosen animal's health.